



Take you Show on the Road!

Mobilizing the Forces of Magnet

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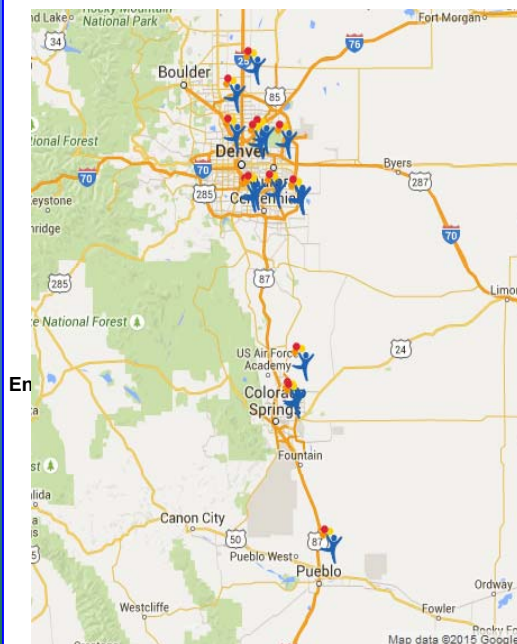
Background

- Responding to the Affordable Care Act initiative to make health care more accessible, CHCO has increased the number of clinics and care centers in the community.
- More clinical and support staff are now working at 18 Network of Care (NOC) sites.

Changing Healthcare Delivery

- Growing health care systems often maintain a "main campus" with centralized administration. This can have a negative impact on staff engagement, causing feelings of disconnect for staff at care centers in the community.
- Utilization of conference calls, streaming webinars and other technologies bridge some gaps, but lack the warmth of personal relationship and interaction.
- NDNQI Performance Environment Scale indicates that higher scores on questions addressing Nurse Participation in Hospital Affairs; Nursing Foundations for Quality of Care; and Nurse Manager Ability, Leadership, and Support impact turnover rates and patient outcomes.
- To create a more integrated professional environment, we developed a mobile cart to take policy and procedure changes "on the road" to meet with staff face to face.

Children's Hospital Colorado Network of Care Locations

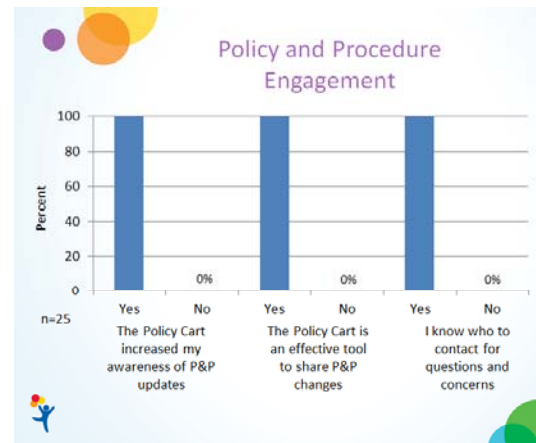


- Approximately 25% of nurses work at NOC sites. This is consistent with national statistics. As this number is expected to grow, alternate methods of staff engagement are required.
- To better reach staff in the NOC, a mobile cart was created to inform staff of policy/procedure changes.

Engaging Staff with Policy Cart



Survey Results



Survey Comments

- "I usually feel like we are the last to know, thank you for bringing this information to us."
- "You came all the way out here to see us?"
- "Please visit us all of the time!"
- "I love the Policy Cart!"
- "Thank you for taking the time to visit us!"
- "I am glad to know people are excited about policies!!!"

Conclusions

- By interacting with staff at the location where they work, we are able to better engage and empower them to understand policy and procedure changes.
- Staff in satellite locations have a contact at the main campus to reach out to with any future questions, comments or concerns.
- We are also able to incorporate other learning opportunities including how to utilize the intranet to search for policies, hot topics in accreditation, and technology updates.
- Next steps are to incorporate EBP and research "Mentors on the Move" into NOC visits.

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